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September 27, 2010

Mr. Jeff Brundage
Senior VP – Human Resources
American Airlines, Inc.
PO Box 619616
DFW Airport, TX 75261-9616

Mr. Brundage:

I feel compelled to respond to your comments as presented in the Bloomberg story dated September 21, 2010.

Comparing labor costs, and by implication the employees of American Airlines, to a "big brick in our backpack to being competitive in this industry" was an insult to all. Our members, who have worked hard to make American a great airline, have more than shared the pain for the last seven years. Comments such as these are symptomatic of what may be one of the true "bricks in the backpack" – American's arrogance in the press and at the bargaining table and their lack of respect for its employees and their sacrifices. I can only hope this will change.

Sincerely,

Garry Drummond
International Vice President
Director Air Transport Division

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