



Kenneth M. Durst

Vice President Line Maintenance
Maintenance & Engineering

October 29, 2010

To: All Line Maintenance Employees

I am happy to announce that Michael Trochalakis will be joining our Line Maintenance team. Mike is currently Vice President – Line Maintenance for American Eagle and will fill the vacant Managing Director position in the Northeast Division, effective November 1, 2010. In his new role, Mike will be responsible for all line maintenance activity in the northeast and fostering working relationships throughout the division, designed to produce a safe, reliable product in an efficient manner for American Airlines. Some of you already had some exposure to Mike last year, when he served as the interim director for Terminal Operations at DFW. We are pleased to have him back to join our team in this leadership role.

Mike brings a wide range of experience to this role. As one of Eagle's vice presidents, he was responsible for the overall operation of the production unit within Line Maintenance, maintaining 226 aircraft and 13 facilities. No stranger to the northeast, Mike served as Eagle's MD for Line Maintenance in the Northeast Region from 2004 to 2007. Mike previously worked with Business Express, Page Avjet, and Pan American World Airways. He began his career as an A&P Mechanic and worked in roles of increasing responsibility, ranging from lead mechanic to supervisor to various manager positions.

Please join me in welcoming Mike to his new position as Managing Director for Line Maintenance – Northeast Division

Sincerely,

(Original signature on file)

Ken Durst, VP Line Maintenance