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## **TWU Voluntary Benefits Clarification**

### **Where did my TWU Life/STD/USLife go?**

All TWU sponsored benefits including Short Term Disability (TransAmerica and Standard), Life Insurance (US Life, TransAmerica) and any future insurance coverage offered by the TWU, have to be combined to form one line on TWU members pay stub. That line was previously named "TWU Life/STD/USLife" and has been renamed "TWU VOL Benefits". This is the total amount of all deductions of the above listed products. To get an explanation of the exact benefits and the premium amount of each, TWU Members should call a Benefit Counselor at 888-602-6628. This Customer Service line is specifically for all premium and payroll deduction questions for the following TWU Sponsored benefits:

Standard Short Term Disability

US Life Term Life

TransAmerica Short Term Disability

TransAmerica Universal Life

For all other questions regarding policy, claims, procedures, etc. Please contact Union Benefit Planners at 866-386-6060.

We apologize for any confusion in this matter.

*TWU and Union Benefit Planners.*