

Third Party Administration Vendor Change Quick Facts

Effective 8/1/2011, **Sedgwick CMS** will takeover all WC claims administration services from Specialty Risk Services and CorVel. This transition includes all prior and new injuries.

Services Transitioned

- Claim Administration
- Bill Review
- Utilization Review
- Pharmacy Benefit Management
- Nurse Case Management

Claim Handling Contact Information

- TX, CO, UT or AZ – 1-800-677-1412
- CT, MA, MD, ME, NY, PA or VA – 1-800-826-4338
- AL, FL, GA, KY, NC, SC, OK or TN – 1-800-548-1373
- CA – 1-866-640-8068
- IA, IL, IN, KS, MN, MO, NE or WI – 1-800-358-2072
- All other – 1-800-677-1412

Medical Bills

- Phone - 1-866-495-7844
- Fax – 1-859-825-6893
- Mailing Address - PO Box 14152, Lexington, KY 40512

Pharmacy Benefit Management – Tmesys/PMSI

- Retail – 1-866-599-5426
- Mail Order – 1-800-304-1764

Utilization Review

- Phone – 1-866-286-0281
- Fax – 1-877-922-7236

Networks

- Southwest Medical Provider Network – TX
Phone – 1-800-800-3795
- Harbor Health Medical Provider Network – CA
Phone – 1-800-625-6588
- Website to find a doctor
<https://www.viaoneprovidersearch.net>
User name: AMR@sedgwickcms.com
Password: American@123 (password is case sensitive)