

May 9, 2005

TO ALL M&E PERSONNEL

TWU/AA JOINT CONTRACT LINE MAINTENANCE TASK FORCE

A work group consisting of TWU Officers and American Airlines Management are actively engaged in discussions to become an Aircraft Maintenance Provider for other carriers. From a Line Maintenance perspective, the work would range from on call gate operations, engine changes, troubleshooting and overnight checks all the way to the equivalent of "B" check level maintenance.

Our goal is to generate revenue to offset our costs without any negative impact on our own operations, give our customers value, quality, reliability, provide employment stability for our employees, and financial success for our Company.

This group will be meeting regularly over the next few months to establish Event Pricing Standards, Station Capabilities and Capacity, and Marketing Strategies.

As we further develop our goals, we will be able to leverage, with the Base Maintenance and Component Maintenance, contract work groups and the services they provide to become a long-term single source maintenance provider.

We will be sharing more detailed information with you as we get closer to offering our services in the marketplace. We also ask for you to keep your ears and eyes open for opportunities where we can offer our services to carriers that may be dissatisfied with their current maintenance provider.

It is exciting to be part of a non-traditional approach to Labor/Management relations and our entire group looks forward to the opportunities that lie ahead.

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